

WHO IS ANNETTE BOURBONNIERE?

Degree in Economics

Employed in the healthcare industry
for more than 25 years.

Has owned businesses since 1986.

Has had a disability for more than 30
years.

Past Chairperson of Newport Accessi-
bility Advisory Committee.

Member and Past Chairperson of the
State Rehabilitation Council.

Past Member of Rhodes to Independ-
ence Steering Committee.

Member of Rhode Island Business
Leadership Network.

Past Member of Kiwanis Club of New-
port, RI and Coordinator of Aktion
Club.

Author of "Access-Ability" column for
the Newport Daily News.



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Annette Bourbonniere Consulting

HELPING PERSONS WITH DISABILITIES
TAKE THEIR RIGHTFUL PLACE IN THE
MARKETPLACE

HEALTHCARE SERIES



TEL: 401-207-9840

THE HEALTHCARE INDUSTRY DEFINES DISABILITY USING THE MEDICAL MODEL OR THE REHABILITATION MODEL. THIS MAKES IT DIFFICULT FOR PERSONS IN THIS INDUSTRY TO LOOK AT PERSONS WITH DISABILITIES EXCEPT AS PERSONS WHO NEED ASSISTANCE.

BARRIERS TO THE SAME LEVEL OF SERVICES ARE NOT DELIBERATE, BUT ARE A RESULT OF THIS VIEW. THIS IS NOT MADE EASIER WHEN PERSONS WITH DISABILITIES HAVE TO RELY ON MEDICAL PROVIDERS FOR PAPERWORK FOR EVERYTHING FROM BASIC SERVICES TO ABILITY-TO-WORK DOCUMENTATION.

EQUAL ACCESS TO HEALTHCARE BEGINS WITH THE REDUCTION OF ATTITUDINAL BARRIERS AND RAISING LEVELS OF EXPECTATIONS IN TERMS OF PERFORMANCE CAPABILITY.

EMPLOYMENT, BOTH IN THE HEALTHCARE INDUSTRY AND OTHER INDUSTRIES, WILL BECOME EASIER WHEN THOSE SAME BARRIERS ARE LOWERED AND EXPECTATIONS RAISED.

ANNETTE BOURBONNIERE WILL USE HER EXPERIENCE IN BUSINESS, INCLUDING WORKING WITHIN THE HEALTHCARE SYSTEM, YEARS OF HAVING A DISABILITY, AND MEMBERSHIP ON COMMITTEES, COUNCILS AND BOARDS TO PROVIDE SOUND STRATEGIES FOR PROVIDING EQUAL CARE FOR PERSONS WITH DISABILITIES, AS WELL AS CONSIDERING PERSONS WITH DISABILITIES AS POTENTIAL MEMBERS OF THE WORKPLACE.

Disability Awareness/Etiquette

- Definitions of disability
- Person first language
- Disability specific issues
- Attitudes that work

Healthcare Access

- Access as an attitude
- Creating physical access—including guidance from federal Access Board
- Providing the right assistance
- Disability-specific barrier removal

Standards of Care for the Nonstandard Patient

- A new view of patients with disabilities
- Expectations
- Standards of care as minimally acceptable care
- Impact of illness or injury for persons with disabilities
- Cost considerations
- Expectations of employment
- And more...

The ADA at Work

- Defines disability for purposes of employment
- Industry specific stumbling blocks
- Questions you cannot ask
- Providing accommodations
- The ADA Amendments of 2008
- And more...

Disability Experience Events

- Experience your healthcare facility from the point of view of someone with a disability.
- Explore specific areas and discuss how that impacts patient care.
- Learn the barriers to healthcare and explore solutions.

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